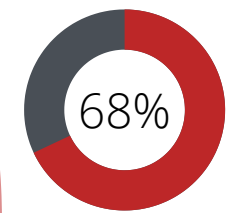
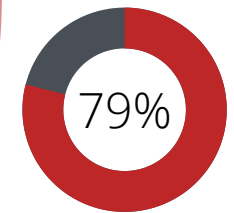


# MOBILE INTEGRATED HEALTH: A 911 SOLUTION

When someone calls 911 for something that might not be an emergency, the fire and rescue department still responds. This can be taxing on the system and leads to ineffective use of resources. If the underlying needs of the patient, which may be leading to frequent 911 usage are not met, it will continue to tax the system. Through the integration of MIH, patients can be referred to community resources that can best meet their needs when not an emergency.

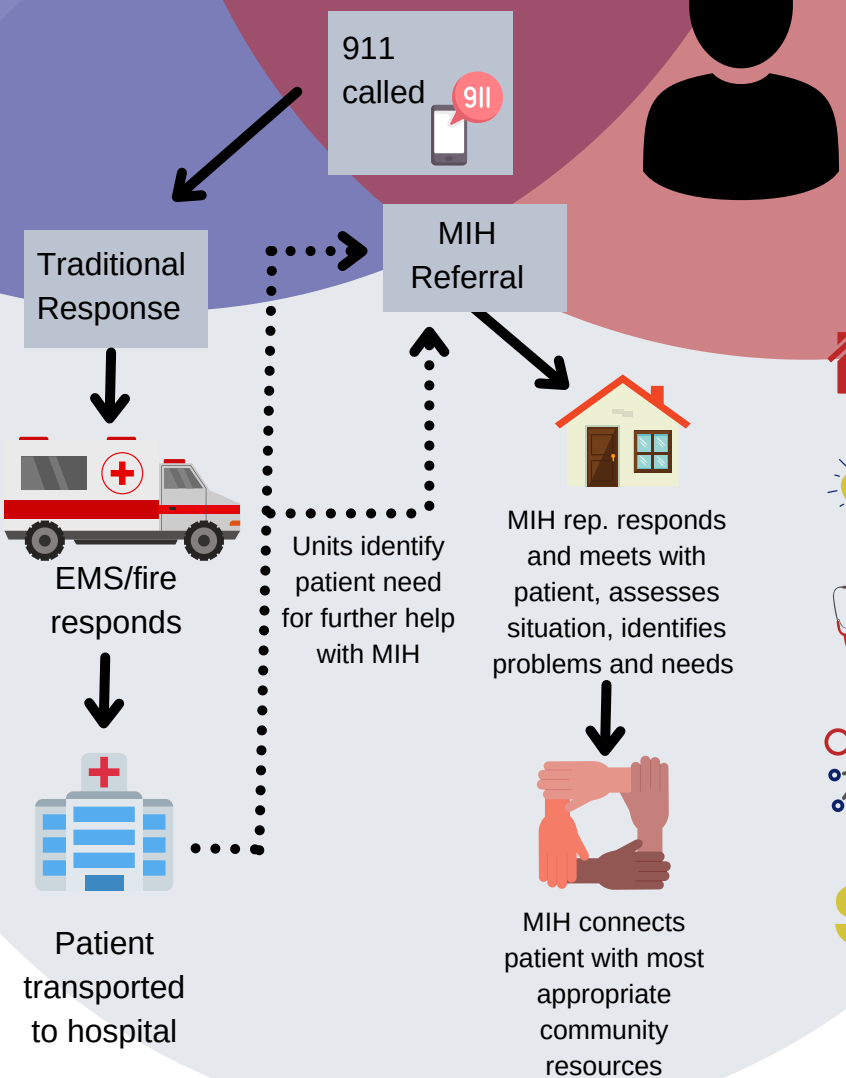


Percentage of EMS related calls in 2021

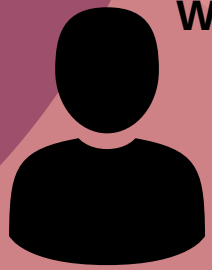


Percentage of patient contacts transported, 2021

## HOW IT WORKS



## WHO IT HELPS



- Frequent patients
- Individuals with chronic diseases
- Independent-living elderly or disabled

## PROGRAM GOALS

- Allow the patient to remain at home or their most comfortable setting
- Empower patient to advocate for the care they need
- Equip patient with tools to manage their own healthcare
- Connect patient with most appropriate health and community resources
- Provide a path that ultimately leads to cost savings for the client



## MIH IS:



INDIVIDUALLY FOCUSED

1. Assessments are conducted in an environment where the patient is most comfortable
2. At-home or on scene care like medication management and wound care can be provided
3. Patients are educated about their conditions and how to manage them
4. Barriers to care are broken down
5. Community partners who can help are identified
6. Patients get the long term care they need to ensure long term health



PATIENT IMPACT

1. Patient outreach about disease and injury prevention, fall prevention, etc. as well as information on chronic diseases
2. Improve access to community services and care coordination