



7. EXCELLENCE IN GOVERNANCE WITH TRANSFORMATIONAL LEADERSHIP

Definition: Stafford County works together to provide a responsive, customer-focused experience and deliver common sense approaches to policies and services for our community.

- 7.1 Evaluate and propose Board support options that focus on community outreach and communication.
- 7.2 Continue to improve and implement employee engagement activities that promote and enhance customer service, retention and recruitment centered around our values.
- 7.3 Embrace new tools to identify and support leadership and succession throughout the organization.

